

### GENERAL

1. The "Magpies Loyalty Circle Rewards" program is open to current financial members of Magpies Sporting Club who have received their membership card.
2. Excluded/'white' rating grade, Banned/'banned' rating grade patrons are not eligible to participate in this program.
3. Magpies Sporting Club Board of Directors, employees/'Staff' rating grades are not eligible to participate in this program.
4. All members are signed up for the Magpies Loyalty Circle Rewards program automatically. Members can choose to opt out of the program by writing to the Management.
5. It is the members responsibility to ensure their membership card is handed to staff when purchasing meals and drinks. Accrual of Circle Cash Points, Dine & Drink Dollars and Status Credits can only be processed before the transaction has been completed.
6. It is the members responsibility to ensure their membership card is correctly inserted into the card readers on the gaming machines.
7. Members will earn Circle Cash Points at the following rates:
  - a. One (1) Circle Cash Point per \$4 spend playing Keno (not including replay), with membership card swiped during purchase.
  - b. One (1) Circle Cash Point per \$10 play (turnover) on the gaming machines, with membership card inserted during play.
8. Circle Cash Points can be redeemed for cash vouchers via the kiosk or used to pay for food and beverage purchases. One (1) point is equivalent to one (1) cent (i.e. 100 points = \$1).
9. Circle Cash Points will expire twelve (12) months from the date of issue. On the 1st of each month, any Circle Cash Points earned more than twelve (12) months prior (that have not been redeemed) will expire. When Circle Cash Points are redeemed, the oldest points will be used first.
10. Members can check if any Circle Cash Points are due to expire in the following month by swiping their card at the kiosk and clicking on Circle Cash Points, or by asking at reception.
11. Members will earn Dine & Drink Dollars at the following rates:
  - a. One (1) Dine & Drink Dollar per \$1 spend on food & beverage, with membership card swiped during purchase.
  - b. Three (3) Dine & Drink Dollars per \$10 play (turnover) on the gaming machines, with membership card inserted during play.
10. Dine & Drink Dollars can be used to pay for food and beverage purchases. One (1) point is equivalent to one (1) cent (i.e. 100 points = \$1)
11. Dine & Drink Dollars will expire three (3) months from the date of issue. On the 1<sup>st</sup> of each month, any Dine & Drink Dollars earned more than three (3) months prior (that have not been redeemed) will expire. When Dine & Drink Dollars are redeemed, the oldest points will be used first.
12. Members can check if any Dine & Drink Dollars are due to expire in the following month by swiping their card at the kiosk and clicking on Dine & Drink Dollars, or by asking at reception.
13. Members will earn Status Credits at the following rates:
  - a. One (1) Status Credit per \$0.20 spend on food and beverage, with membership card swiped during purchase.
  - b. One (1) Status Credit per \$0.80 spend playing Keno (not including replay), with membership card swiped during purchase.
  - c. One (1) Status Credit per \$1 play (turnover) on the gaming machines, with membership card inserted during play.
14. The program consists of six rewards statuses. Members commence in the Rookie status and will progress through the following status once their Status Credits balance reaches the required amount for the next rewards status:
  - a. Rookie: entry status
  - b. Hot Shot: 2,000
  - c. Elite: 15,000
  - d. Champion: 50,000
  - e. Legend: 100,000
  - f. All Star: 250,000
  - g. MVP: 500,000
15. A members' Status Credits balance includes the sum of all Status Credits earned in the current month, plus the previous six months. On the first day of each month, any Status Credits earned more than six months prior will expire.
16. Members will move up a status as soon as their Status Credits balance reached the required amount for the next rewards status.
17. A members' status will be recalculated based on their Status Credits balance on the nominated review dates of 1<sup>st</sup> March, 1<sup>st</sup> June, 1<sup>st</sup> September and 1<sup>st</sup> December each year.
18. Status Credits cannot be redeemed. They are simply used to calculate a members' position in the Magpies Loyalty Circle Rewards program.
19. A member must only use their card for their own purchases or play on the gaming machines. Use of a member's card by another patron for gaming play, or to purchase products for other patrons, will result in Circle Cash Points, Dine & Drink Dollars and Status Credits being forfeited and rewards statuses adjusted at the discretion of management.

### STATUS REWARDS

20. Members in the Hot Shot and above statuses will receive the following extra Circle Cash Points rate when playing the gaming machines with their card inserted:
  - a. Hot Shot: 25%
  - b. Elite: 50%
  - c. Champion: 75%
  - d. Legend: 100%

21. Members in the Hot Shot and above statuses will receive the following discounts on room hire at Skys Function Venue:
  - a. Hot Shot: 5%
  - b. Elite: 10%
  - c. Champion: 15%
  - d. Legend: 25%
  - e. All Star: 50%
  - f. MVP: 100%
22. Members in the Elite, Champion, Legend, All Star and MVP statuses are eligible for exclusive promotions. These will be scheduled, and members notified via SMS, email, or mail at the discretion of management. Members in the Champion, Legend, All Star and MVP statuses are eligible for Dine & Drink specials.
23. Members in the All Star and MVP statuses will receive Bonus Daily Rewards when they swipe at the kiosk.
24. Members in the All Star and MVP statuses will receive a Christmas Gift. Gifts are allocated at the discretion of management.
25. Members in the All Star and MVP statuses will receive complimentary ATM transactions.
26. Members in the All Star and MVP statuses will receive complimentary renewal of their Social Membership.
27. Members in the All Star and MVP statuses will be eligible to apply for a leave of absence up to:
  - a. Four (4) weeks per annum for All Star members
  - b. Eight (8) weeks per annum for MVP members

Members must notify management of the period in which they will be absent from the club. The average Status Credits earned from the previous six months will be amortised for the period of absence and applied to the member's account.

28. Other rewards and benefits will be awarded at the discretion of management.

### **BIRTHDAY REWARDS**

29. Birthday Rewards vouchers are printed when a current member swipes their current Magpies Sporting Club membership card at any kiosk in the club, any day, for the first time during that member's birth month.
30. The vouchers and their conditions are:
  - a. Rookie: Free Drink Voucher & entry into the \$500 Cash Birthday Draw
    - i. Surrender the Free Drink Voucher to any Magpies bar (excluding Skys Function Venue) to receive a free pot of local tap beer, a glass of house wine, post mix soft drink or to the Hub Café for a cup of hot drink. Valid until close of business on the last day of their birthday month.
    - ii. A virtual entry into the \$500 Cash Birthday Draw is generated and automatically added to the virtual barrel for that month. The \$500 Cash Birthday Draw is drawn at 2:30pm on the last Sunday of the month unless specified otherwise on our website.
  - b. Hot Shot and Elite: Free Drink Voucher, entry into the \$500 Cash Birthday Draw, \$5 KENO voucher & 2 for 1 Sunday Meal Voucher
    - i. Surrender the Free Drink Voucher to any Magpies bar (excluding Skys Function Venue) to receive a free pot of local tap beer, a glass of house wine, post mix soft drink or to the Hub Café for a cup of hot drink. Valid until close of business on the last day of their birthday month.
    - ii. A virtual entry into the \$500 Cash Birthday Draw is generated and automatically added to the virtual barrel for that month. The \$500 Cash Birthday Draw is drawn at 2:30pm on the last Sunday of the month unless specified otherwise on our website.
    - iii. Surrender the \$5 KENO voucher to a Keno operator at Magpies Sporting Club to receive either a \$5 Keno game or \$5 off a Keno game. Valid until close of business on the last day of their birthday month.
    - iv. Surrender the 2 for 1 Sunday Meal voucher when ordering between 12-8:30pm on any Sunday during the birth month to purchase one main meal and receive the second main meal for free (free meal is the lesser value meal of the two main meals, members price applies).
  - c. Champion: Free Drink Voucher, entry into the \$500 Cash Birthday Draw, \$5 KENO voucher, 2 for 1 Sunday Meal Voucher & 2,000 Circle Cash Points
    - i. Surrender the Free Drink Voucher to any Magpies bar (excluding Skys Function Venue) to receive a free pot of local tap beer, a glass of house wine, post mix soft drink or to the Hub Café for a cup of hot drink. Valid until close of business on the last day of their birthday month.
    - ii. A virtual entry into the \$500 Cash Birthday Draw is generated and automatically added to the virtual barrel for that month. The \$500 Cash Birthday Draw is drawn at 2:30pm on the last Sunday of the month unless specified otherwise on our website.
    - iii. Surrender the \$5 KENO voucher to a Keno operator at Magpies Sporting Club to receive either a \$5 Keno game or \$5 off a Keno game. Valid until close of business on the last day of their birthday month.
    - iv. Surrender the 2 for 1 Sunday Meal voucher when ordering between 12-8:30pm on any Sunday during the birth month to purchase one main meal and receive the second main meal for free (free meal is the lesser value meal of the two main meals, members price applies).
    - v. The 2,000 Circle Cash Points will be added to the members account automatically when the member swipes at the kiosk for the first time during the month of their birthday.

- d. Legend: Free Drink Voucher, entry into the \$500 Cash Birthday Draw, \$5 KENO voucher, 2 for 1 Sunday Meal Voucher & 3,000 Circle Cash Points
- i. Surrender the Free Drink Voucher to any Magpies bar (excluding Skys Function Venue) to receive a free pot of local tap beer, a glass of house wine, post mix soft drink or to the Hub Café for a cup of hot drink. Valid until close of business on the last day of their birthday month.
  - ii. A virtual entry into the \$500 Cash Birthday Draw is generated and automatically added to the virtual barrel for that month. The \$500 Cash Birthday Draw is drawn at 2:30pm on the last Sunday of the month unless specified otherwise on our website.
  - iii. Surrender the \$5 KENO voucher to a Keno operator at Magpies Sporting Club to receive either a \$5 Keno game or \$5 off a Keno game. Valid until close of business on the last day of their birthday month.
  - iv. Surrender the 2 for 1 Sunday Meal voucher when ordering between 12-8:30pm on any Sunday during the birth month to purchase one main meal and receive the second main meal for free (free meal is the lesser value meal of the two main meals, members price applies).
  - v. The 3,000 Circle Cash Points will be added to the members account automatically when the member swipes at the kiosk for the first time during the month of their birthday.
- e. All Star & MVP: Free Drink Voucher, entry into the \$500 Cash Birthday Draw, \$5 KENO voucher, 2 for 1 Sunday Meal Voucher & birthday gift
- e. All Star & MVP: Free Drink Voucher, entry into the \$500 Cash Birthday Draw, \$5 KENO voucher, 2 for 1 Sunday Meal Voucher & birthday gift
- i. Surrender the Free Drink Voucher to any Magpies bar (excluding Skys Function Venue) to receive a free pot of local tap beer, a glass of house wine, post mix soft drink or to the Hub Café for a cup of hot drink. Valid until close of business on the last day of their birthday month.
  - ii. A virtual entry into the \$500 Cash Birthday Draw is generated and automatically added to the virtual barrel for that month. The \$500 Cash Birthday Draw is drawn at 2:30pm on the last Sunday of the month.
  - iii. Surrender the \$5 KENO voucher to a Keno operator at Magpies Sporting Club to receive either a \$5 Keno game or \$5 off a Keno game. Valid until close of business on the last day of their birthday month.
  - iv. Surrender the 2 for 1 Sunday Meal voucher when ordering between 12-8:30pm on any Sunday during the birth month to purchase one main meal and receive the second main meal for free (free meal is the lesser value meal of the two main meals, members price applies).
  - v. Members will be contacted by a staff member during their birth month for their birthday gift

### STANDARD CONDITIONS

31. Whilst all care will be taken, Magpies Sporting Club will not be responsible for any lost rewards caused by malfunctions or problems relating to the club's membership system, point of sale registers or associated software systems.
32. In the case of the intervention of any outside act, that hinders Magpies Sporting Club's ability to proceed with the promotion in the manner described in these terms and conditions, including but not limited to vandalism, power failures, natural disasters, management may in its absolute discretion take any action that may be available, and to cancel, terminate, modify or suspend the promotion.
33. Magpies Sporting Club shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury suffered or sustained as a result of receiving rewards or prizes, except for any liability which cannot be excluded by law.
34. Magpies Sporting Club reserves the right to adjust the rate and manner of which Circle Cash Points, Dine & Drink Dollars and Status Credits are earned without notice.
35. Magpies Sporting Club reserves the right to allocate additional Circle Cash Points, Dine & Drink Dollars and Status Credits at the discretion of Management.
36. It is your responsibility to inform the club of any change of details. If this is not done, mail out material or promotional mail outs will not be re-issued.
37. Management will not be liable for any unauthorised use of a membership card. It is your responsibility to inform the club if you believe your card has been lost, stolen, damaged or misused in anyway.
38. Management reserves the right to change, alter and end the promotion at their discretion.
39. Management's decision is final and no correspondence will be entered into.
40. Participation in promotions indicates acceptance of the terms and conditions.
41. The promoter is Magpies Sporting Club, 1 Glenella Road, Mackay QLD 4740.